

CONTACT

- ☎ (614) 738-7069
- ✉ alyssamberger3@gmail.com
- 📍 6752 Amur Drive
Columbus, Ohio 43235
- 🌐 alyssaberger.org

EDUCATION

2023 - Present

PURDUE UNIVERSITY

- Bachelors of Science, User Experience Design
- Minor in Anthropology
- 4.0 GPA

2019 - 2023

WORTHINGTON KILBOURNE HIGH SCHOOL

- High School Diploma
- GPA: 4.2/3.98

LEADERSHIP

- **Purdue Hillel:** Vice President of Programming & Engagement
- **Purdue Student Union Board:** Director of Wellbeing & General Member
- **John Martinson Honors College:** Honors Mentor & Hall Club Member
- **Residential Housing Association:** Hall Senator and Events Committee Member

AWARDS

- Purdue Dean's List
- Purdue Semester Honors
- National Honor Society
- International Honor Thespian
- High School Honors Diploma

ALYSSA BERGER

USER EXPERIENCE DESIGN

WORK EXPERIENCE

- **ELLIOT HALL OF MUSIC** September 2023 - Present
West Lafayette, Indiana
 - Guided and validated visitors, tailoring assistance to meet their unique needs
 - Supervised peer ushers, ensuring visitors were properly greeted with all questions appropriately answered
 - Ensured theatre remains safe and accessible throughout performances
- **THE BRISTOL SENIOR LIVING** June 2023 - Present
Worthington, Ohio
 - Excitedly welcomed residents with the understanding that we are guests in their homes, and that it is our pleasure to be in their attendance
 - Delivered and attended to the resident's request for food, beverage, or culinary assistance in a timely manner
 - Assisted with separate department activities within the community, including buffet lines, tasting events, and holiday celebrations

PROJECT EXPERIENCE

- **NAVAL OBSERVATORY CONSTRUCTION ANALYSIS** August 2024 - Present
US Department of State Diplomacy Lab
 - Conducted in-depth historical research regarding the Old Naval Observatory, investigating the site's construction, narratives, and potential usage of slave labor
 - Curated a StoryMap to present research findings, including historical photographs, maps, and contemporary images taken throughout the project
- **HUMAN EPOCH: MAPPING HERITAGE** January - May 2024
US Department of State Diplomacy Lab
 - Researched and documented the cultural heritage and historic significance of the US Chancery complex within the Historic Centre of Rome
 - Evaluated the local, state, federal, and global policy implications for maintaining the complex site within a World Heritage location
- **MICROSOFT SUPPORT AUDIENCE EXPANSION** January - May 2024
Purdue User Experience Design Studio
 - Actively collaborated with Microsoft to analyze social media and community site user behavior to identify trends and preferences among Generation Z and Millennial users
 - Utilized qualitative and quantitative research methods to gather actionable insights for optimizing end-user support experiences